Stratpoint QA Playbook

VERSION 4.0 - 2025



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This document is an abridged version of the Stratpoint QA Playbook that we use to standardize our QA practice for both local and Silicon Valley clients.

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At Stratpoint, we believe quality is not confined to a single phase, but engineered into every step of the journey. From the earliest design discussions (shift left), through development and testing, and all the way to deployment and monitoring (shift right), we commit to building software that endures.



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This Playbook is here to equip everyone with the principles, practices, and tools that make **quality a shared responsibility**. By embracing Quality Engineering end-to-end, each of us contributes to delivering applications that are not only functional, but **resilient, reliable, and ready for the future.**



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The Stratpoint QA Team

We are quality-focused IT Leaders.



Our Purpose

We help organizations build their confidence, allowing them to achieve their goals and make a difference in the lives of their customers.

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Stratpoint QA Values

COURAGE

Not afraid to take on new challenges

New projects, challenges, and opportunities rising from trends in technology entice us to perform better.

INNOVATION

Navigates demanding and challenging environments

From just a manual test team, we grew to where we are now - a competitive team with skills at par with our global counterparts.

TEAMWORK

Main goal - EXCELLENCE

Working together towards a single goal made us a successful team that we are today.

PASSION

Enthusiastic about quality

Our hearts and minds are dedicated to one thing: being the front line that assures quality is always the top priority.

RESPECT

Treats everyone with high regards

The testimonials from clients, our executives, and peers speak volumes about our collaborative approach.



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Stratpoint QA

Testing Center of Excellence (TCoE)

The Four Cornerstones of our TCoE

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GOVERNANCE

Provides leadership, direction, and oversight for all of Stratpoint QA, ensuring alignment to standards, fostering accountability, and guiding teams toward quality excellence.

DELIVERY EXCELLENCE

Focuses on empowering our QA teams on the ground, enabling them to perform their best and uphold quality in every build, sprint, and release

QUALITY MANAGEMENT & PROCESS ENGINEERING

Ensures every process supports measurable quality through audits, metrics, and continuous process enhancement.

CAPABILITY & INNOVATION

Builds skills, tools, and forward-thinking solutions, empowering QAs to adapt, automate, and lead in a changing tech landscape.

Optimizing Quality Assurance Excellence

Transform, elevate and accelerate your software testing strategy with our TCoE

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QA CONDITIONING

Start with comprehensive training programs to enhance your team's skills, knowledge, methodologies, and practices.

QA COACHING

Recognize gaps at any point of your QA journey and elevate software quality.

QA CREW

Onboard skilled and experienced QA professionals to ensure the success of your products from day 1.

QA PITSTOP

Scale up and down with a dedicated QA team to oversee and manage your QA process from end to end.

QA QUICKFIX

Leverage innovative testing tools and proven frameworks to achieve the best testing outcomes.

Stratpoint Testing Center of Excellence

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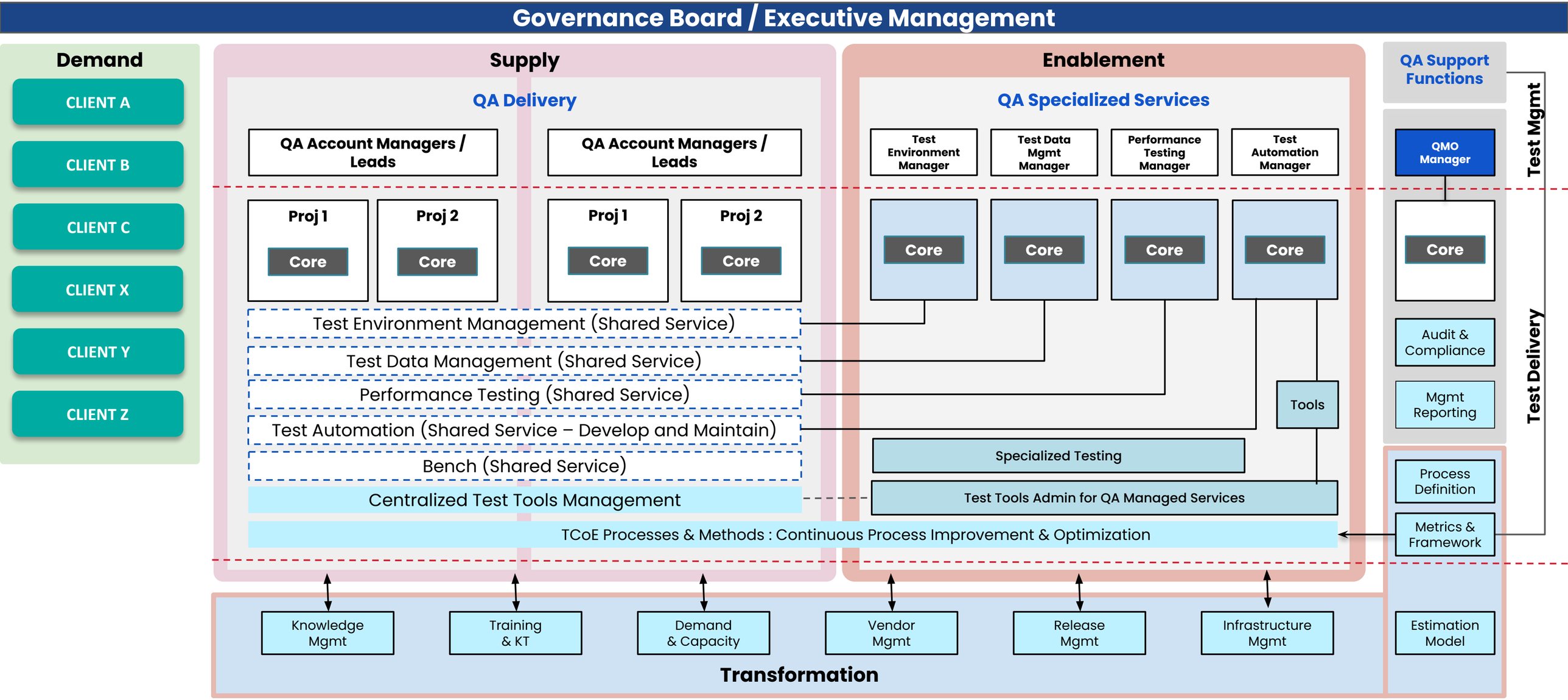



STRATEGIC LEADERSHIP

STRATPOINT QA BUSINESS UNIT

Driving vision, growth, and client impact

- Define and execute QA strategy
- Drive business growth and partnerships
- Represent QA org to leadership and clients

Sustained revenue and org growth

Strategic relationships

QA seen as a business enabler

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CROSS-PILLAR GOVERNANCE

STRATPOINT QA TCOE

Powering alignment, maturity, and excellence

- Oversee pillar alignment
- Ensure process and capability cohesion
- Measure QA org maturity

Unified QA strategy and direction

Elevated QA maturity across the org

Continuous improvement culture

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Testing Center of Excellence - Executive Leadership

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Head of QA Business



SUPPORT TEAMS



Head of Stratpoint Testing Center of Excellence (TCoE)



Head of QA Delivery



Head of QA Specialized Services



Head of QA Support Functions



Stratpoint QA Pillars



PEOPLE PILLAR

QA DELIVERY

Making quality happen, every day

- Manage delivery teams
- Oversee testing execution
- Ensure alignment with client expectations

High-quality, on-time project delivery

Strong client satisfaction and trust

Efficient QA team operations

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People Pillar - QA Delivery



QA DELIVERY



TEST DELIVERY MANAGEMENT



RESOURCE MANAGEMENT



IMMERSION PROGRAMS



TECHNOLOGY PILLAR

QA SPECIALIZED SERVICES

Deep expertise, advanced solutions

- Lead QA capabilities
- Support tooling and innovation
- Build SME capabilities

Differentiated QA offerings

Scalable and modern test solutions

Increased technical depth and agility

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Technology Pillar - QA Specialized Services

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QA SPECIALIZED SERVICES

- TEST AUTOMATION
- SPECIALIZED TESTING & EMERGING TECHNOLOGIES
- PERFORMANCE TESTING
- RESEARCH & DEVELOPMENT
- SDET PROGRAM



PROCESS PILLAR

QA SUPPORT FUNCTIONS

The foundation that scales quality

- Champion standards and best practices
- Run onboarding, training, and certification
- Drive QA process maturity and metric definition

Consistent QA practices across teams

Future-ready and certified QA talent

Reliable, data-driven quality reporting

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Process Pillar - QA Support Functions

QA SUPPORT FUNCTIONS



QUALITY MANAGEMENT



KNOWLEDGE MANAGEMENT



PROCESS ENGINEERING



TEST TOOLS MANAGEMENT



OPERATIONAL PARTNERSHIP

SUPPORT TEAMS

Fueling growth behind the scenes

- Drive visibility and outreach through Sales & Marketing
- Manage recruitment and resourcing through People Ops
- Ensure tech alignment through Technical Governance

Right talent, in the right place, at the right time

Stronger market presence and client engagement

Clearer alignment between tech direction and QA execution

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Support Teams



SUPPORT TEAMS



SALES & MARKETING



RESOURCE MANAGEMENT



RECRUITMENT



TECHNICAL GOVERNANCE

Decision Matrix

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Decision Level	Project Documents Review	QA Processes Review	QA Capabilities Review	Resource Assignments	Learning Sessions	Performance Evaluation	Certifications
Level 1	Account QA Lead	Support Functions Pillar Head	Specialized Services Pillar Head	Resource Manager	QA Pillars Heads	Career & Tech Mentors	QA Pillars Heads
Level 2	Delivery QA Pillar Head	QA Pillars Heads	QA Pillars Heads	Delivery QA Pillar Head	Head of QA	QA Pillars Heads	Head of QA
Level 3	Project Manager	Head of QA	Head of QA	Project Manager	L&D Manager	Head of QA	L&D Manager

Communication Plan

Communication Type	Channel(s)	Cadence	Audience
Business Unit Goals & Updates	QA Town Hall, Leadership Email	Quarterly/As needed	All QAs
TCoE Leadership Alignment	Weekly Leadership Meeting	Weekly	Pillar Heads
Process Alignments	QA Playbook, Alignment Meetings, Google Chat, Email	As Needed	All QAs
Trainings	Formal Sessions, Self-Paced Modules	As Scheduled	All QAs (or specific groups)
Career Mentorship	1-on-1 Sessions	As Scheduled	Individual QAs
Project Metrics (SQA Dashboard)	Email Summary	Monthly	Project Teams



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Our Processes



Early, Often, & Always

Through our engineering mindset, we embrace Quality Engineering by embedding quality at every stage. From shifting left, where we integrate QA at the very beginning, to the testing phase, and shifting right into deployment and monitoring, we make quality a constant. This end-to-end focus allows us to prevent issues early, address risks swiftly, and deliver software that is resilient, reliable, and built to last.

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Stratpoint QA Testing Process

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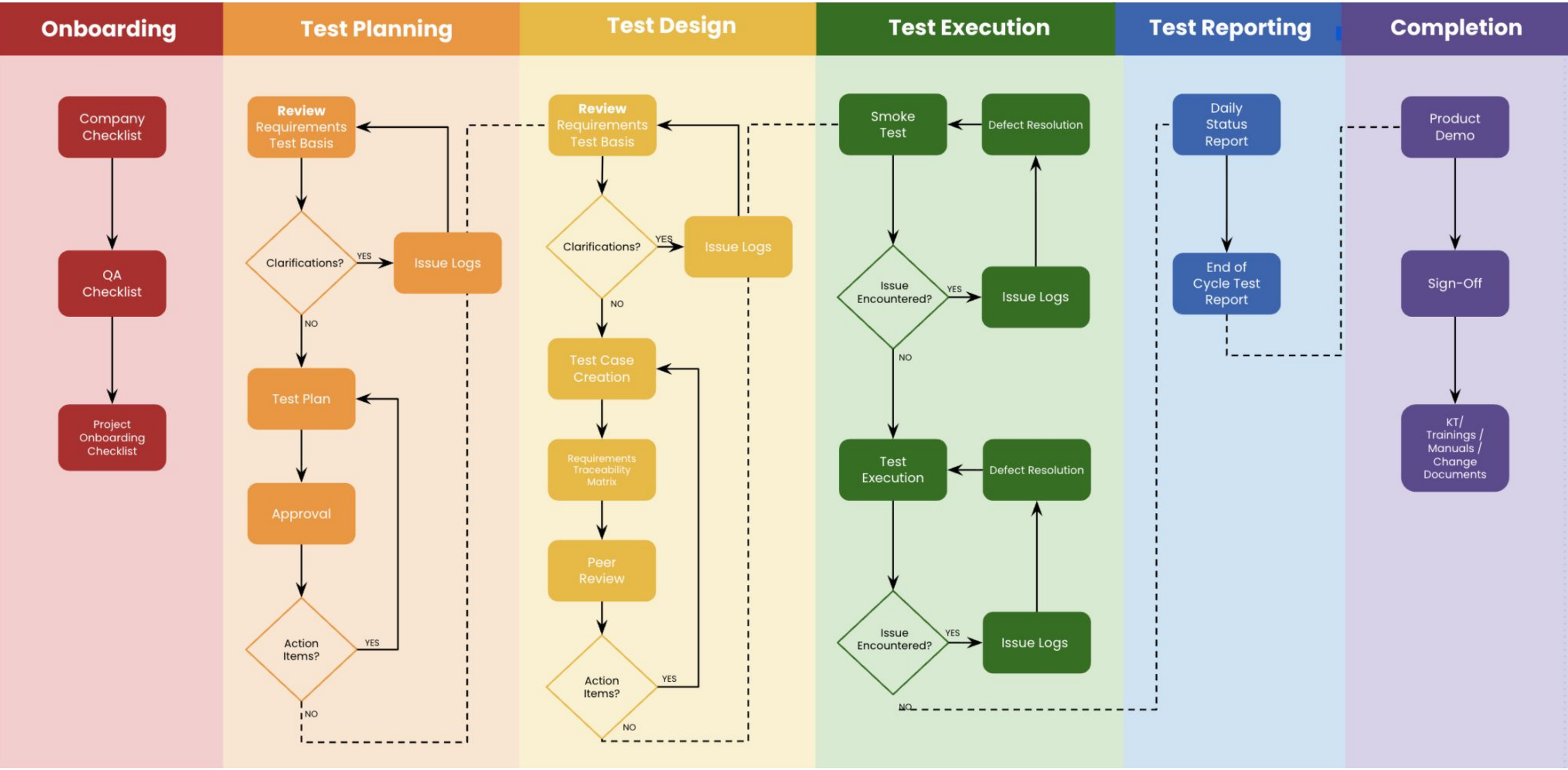



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Onboarding



QA Onboarding

QA **new hires** and those who **laterally transferred** undergo the standard QA Onboarding

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Company

Managed by HR & ITSM
Confirmed by QA Lead

- Employee Orientation
- Stratpoint Email Account
- Stratpoint Mailing Lists
- Stratpoint Group Chats
- Timesheet Account
- Machine
- Workstation

QA

Managed by QA Lead
Completed within one week

- QA Playbook
- QA Mailing List
- QA Group Chat
- QA Google Shared Drive
- Career Mentor
- Tech Lead
- Trainings (as required)
- Goal Setting



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Test Planning



Test Plans

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Master Test Plan

The Master Test Plan outlines the overall testing strategy for an entire project or product. It's the single source of truth for all testing activities, setting the high-level goals and approach for quality. This is a living document and should be constantly updated throughout the project.

Sprint Test Plan

It details the specific testing activities for the user stories included in that sprint. This sprint plan is a child of the ***Master Test Plan*** and must align with its overall strategy.

Requirements Review

A proactive approach to quality means identifying and preventing issues before they're coded. QA participation in Sprint Refinement shifts quality left, saving time, money, and effort. Key QA questions for these sessions may include:

Probing Questions to Ask Before Providing Estimates

FUNCTIONAL & SCOPE

- "What are the negative scenarios and edge cases we need to test?"
- "How should errors be handled and displayed to the user?"
- "How does this feature impact other modules or workflows in the application?"
- "What are the operational limits (e.g., min/max values, file size limits)?"
- "How should this behave for different user roles or permission levels?"

NON-FUNCTIONAL

- "What browsers, devices, and operating systems must be supported?"
- "Are there specific performance, load, or response time requirements?"
- "Are there data privacy considerations, like GDPR or PII handling, that we need to verify?"
- "Are there any security vulnerabilities we should be testing for (e.g., injection, access control)?"

Requirements Review

A proactive approach to quality means identifying and preventing issues before they're coded. QA participation in Sprint Refinement shifts quality left, saving time, money, and effort. Key QA questions for these sessions may include:

Probing Questions to Ask Before Providing Estimates

TECHNICAL, DATA, ENVIRONMENT

- "Are there API changes? If so, do we need to perform testing?"
- "What specific test data is required to cover all scenarios? Can we create it easily in our test environment?"
- "Are there dependencies on new technologies, third-party APIs, or other teams?"

ACCEPTANCE CRITERIA CLARITY

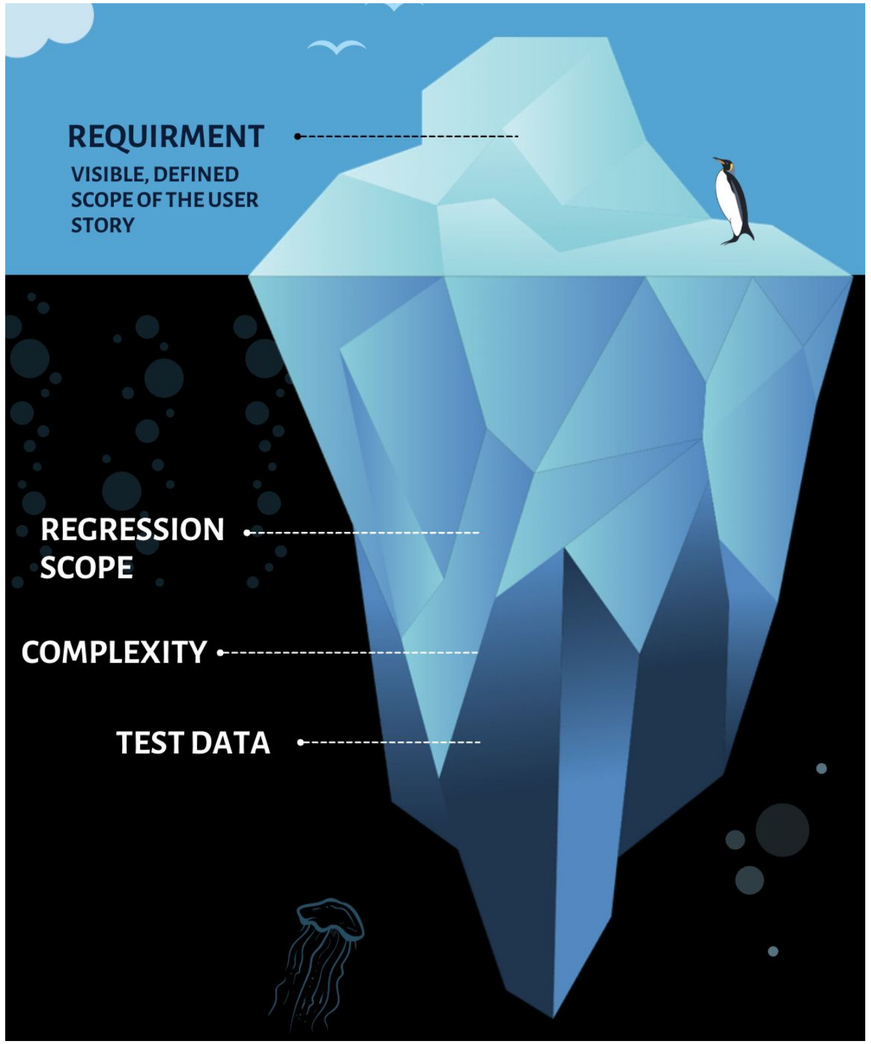
- "Is every acceptance criterion clear, specific, and objectively testable?"
- "How will we demonstrate to the Product Owner that each AC has been met?"

Test Estimation

When providing test estimates, your number should not just represent the story or requirement as written. It must represent the story **plus all the risks, complexities, and additional work you uncovered during the analysis phase.**

If your analysis revealed a large regression scope or significant security testing, your estimate should be higher than someone who only considered the development work.

Be prepared to justify your vote based on the specific testing concerns you raised.





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Test Design



Test Cases

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Writing Best Practices

Every test case must be a clear, independent, and repeatable instruction. Use this section to guide your writing.

Clarity is Key

A test case must be easy for anyone to understand and execute without needing to ask for clarification. The tester must know exactly what to do without ambiguity.

- **Format**: [**Component/Area] Verb-based Action - Expected Outcome**
- **Good**: [Login] Verify successful login with valid credentials
- **Good**: [Shopping Cart] Confirm item quantity updates correctly
- **Bad**: Login test or Cart

One Scenario, One Test Case

Avoid combining multiple flows or paths into a single test case. A test case should have a single, clear purpose. When you combine scenarios, the objective becomes muddy.

Acceptance Criteria: **As a User I should be able to pay using different currencies (USD, PHP, JPY)**

Dont: Verify User should be able to pay using different currencies

Do:

- Verify User is able to pay using USD currency
- Verify User is able to pay using PHP currency
- Verify User is able to pay using JPY currency

Test Cases

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Writing Best Practices

Handle State with Preconditions

For tests that require a specific application state (e.g., "an item must be in the cart"), define this state clearly in the "**Preconditions**" section. This ensures the test is independent, even if it requires setup.

Include Test Data

Do not assume data exists. Explicitly state the test data needed within the test steps or in the test data field (e.g., "Enter username testuser_p1").

Use Visuals

If the UI is stable, include screenshots in the Expected Result section to facilitate faster and more precise verification.

Add Value, Don't Copy

Your test case is a detailed instruction, not a copy-paste of the requirement. Translate the "what" (the requirement) into the "how" (the steps).

Requirement: Users must be able to reset their password via an email link.

Don't:

1. Test the password reset functionality.

Do:

1. Click the "Forgot Password" link.
2. Enter the user's email and submit.
3. Open the reset link from the received email.
4. Enter and confirm a new password.
5. Verify login is successful with the new password.



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Test Execution



Entry Criteria for Test Execution

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Before commencing any test execution, the following conditions must be met:

Criteria	Description
Stories Ready for Testing	All user stories in the sprint backlog are in a "Ready for Test" state with clear acceptance criteria.
Test Cases Ready	All required test cases (manual and automated) are written, reviewed, and available
Stable Build Deployed	A stable build has been successfully deployed to the designated test environment.
Environment Verified	The test environment's health (servers, databases, integrations) has been checked and confirmed to be stable.
Test Data Prepared	Necessary test data has been generated, loaded, and is ready for use.

Test Execution Best Practices

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THINK BEYOND THE SCRIPT	Be curious. If something feels off, investigate it. The best bugs are often found off-script.
TEST LIKE A USER	Focus on what would actually frustrate a customer, not just on what the requirements say.
EXECUTE BY PRIORITY	Prioritize test execution by risk or business impact, focusing on high-impact areas to catch critical defects early.
ANNOUNCE BLOCKERS IMMEDIATELY	A blocker is a team problem. Don't wait until the end of the day to raise a flag.

Test Execution Best Practices

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TALK TO YOUR DEVELOPER	A 5-minute conversation or screen share is often faster and more effective than a long comment thread on a ticket.
USE BROWSER DEV TOOLS (F12)	When testing on browsers, check the Console tab for red error messages and the Network tab to see if APIs are failing.
ISOLATE BUGS	A bug report with simple, minimal reproduction steps gets understood faster, debugged faster, and fixed faster.
PREPARE TEST DATA BEFOREHAND	Prepare all necessary data (positive, negative, and edge cases) before execution to avoid delays and ensure thorough, repeatable testing.

Exit Criteria for Test Execution

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Criteria	Description
Sprint Scope Complete	All sprint stories tested and meet their Acceptance Criteria
Quality Gate Met	Zero open defects that violate the Definition of Done (DoD)
QA Sign-off Sent	QA Test Summary & Sign-Off Report Sent. The QA Lead formally certifies that the testing phase is complete and provides a final recommendation for the release

Test Data Management Process

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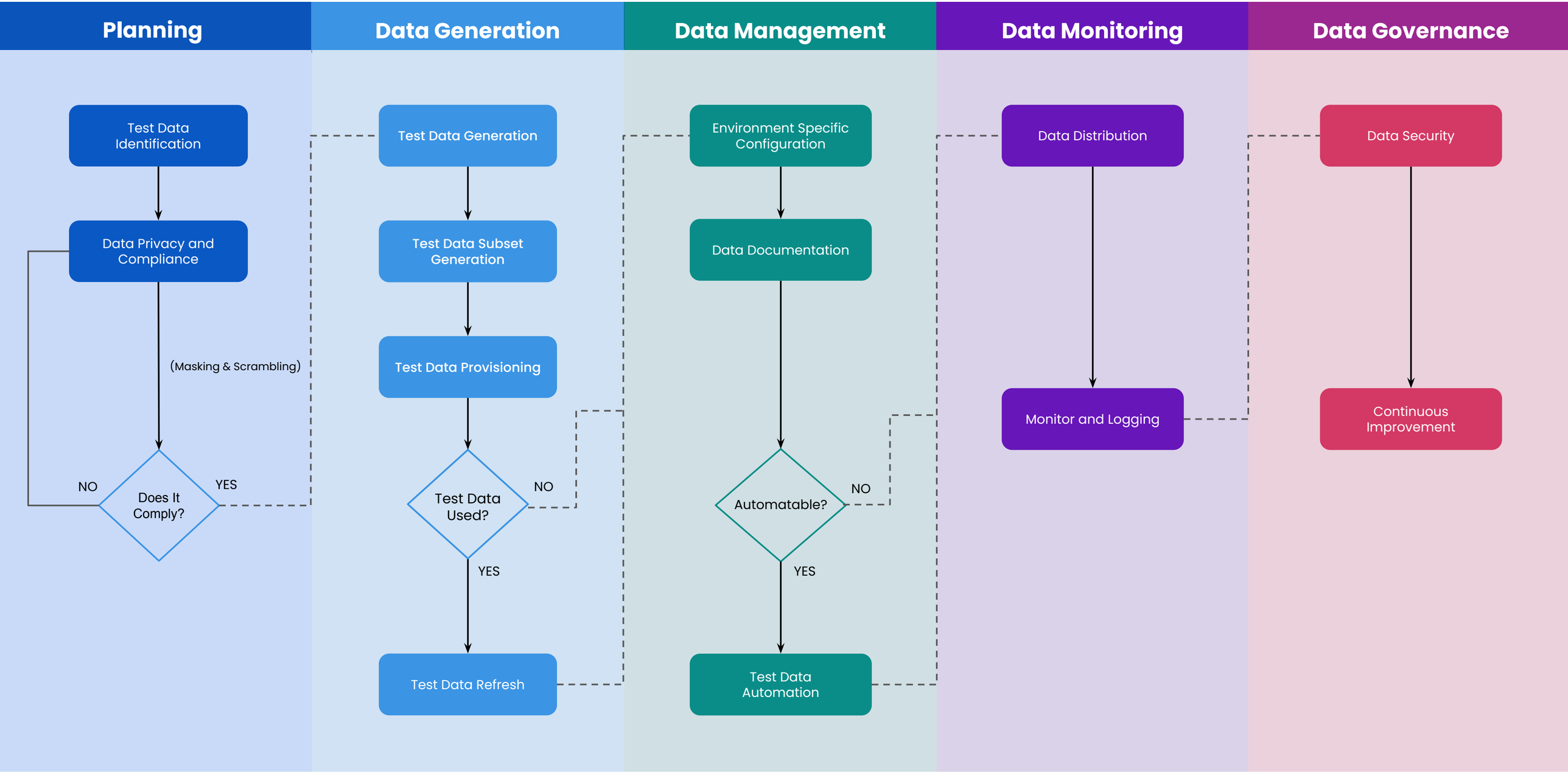

Test Environment Management Process

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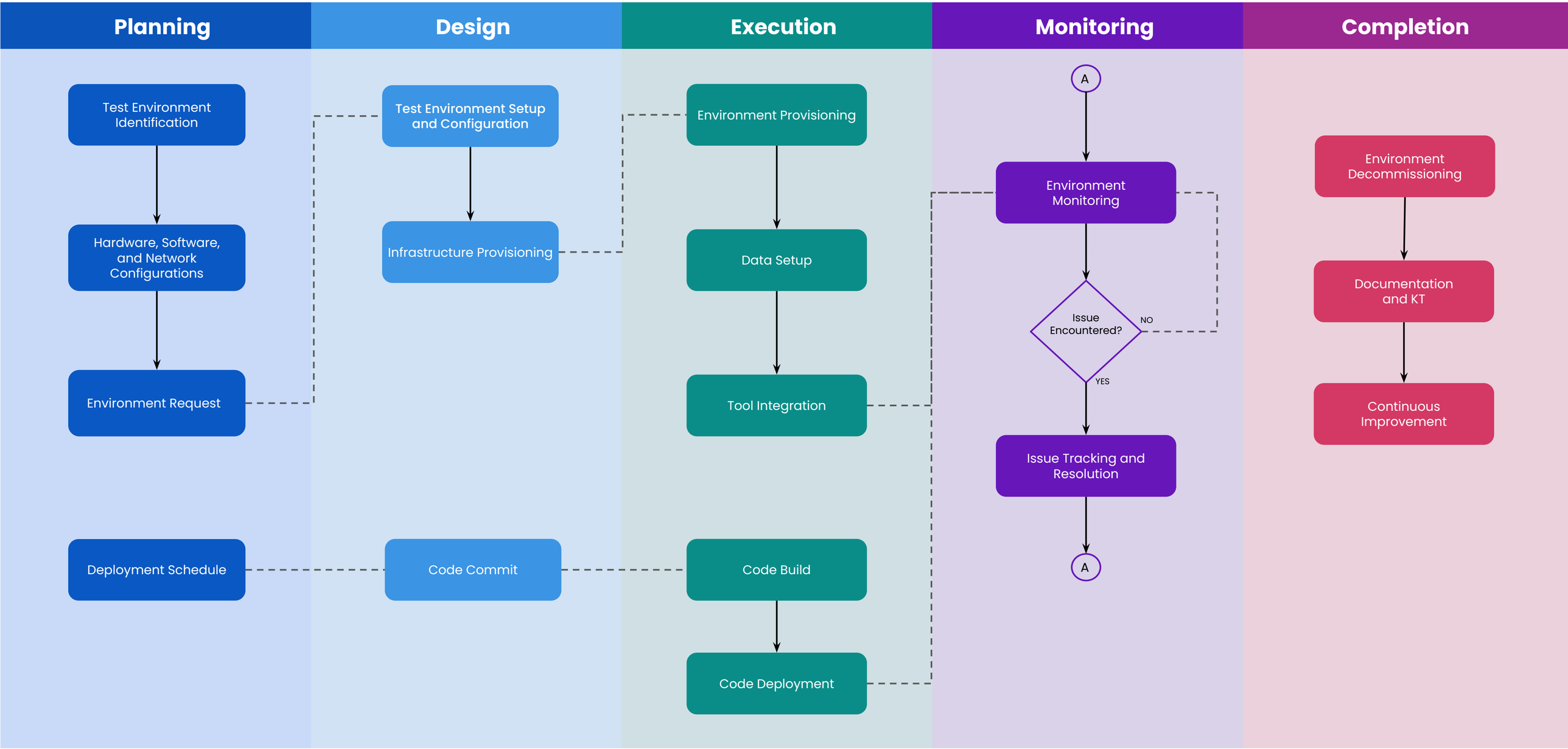
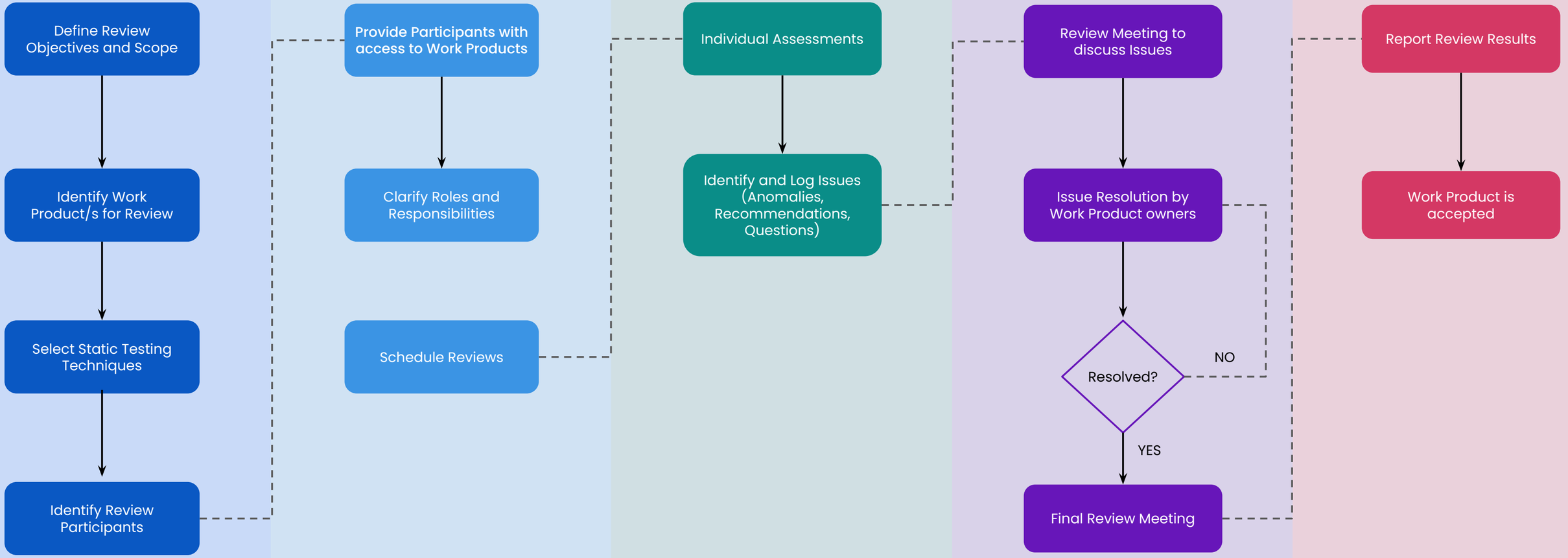


Static Testing Process





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Test Automation

Test automation is the use of specialized software tools and scripts to perform and validate repetitive and complex tasks in the software testing process, increasing efficiency and accuracy. Know more about Test Automation through the Test Automation Playbook

Test Automation Playbook ›

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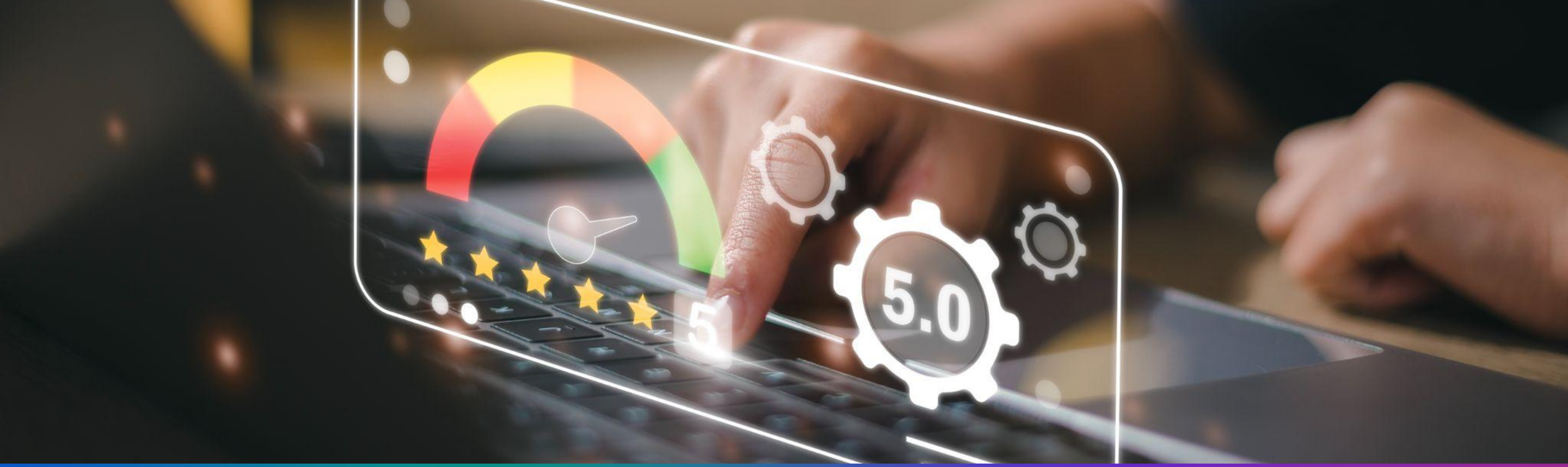

Performance Testing

Performance testing involves evaluating the speed, responsiveness, and stability of a software application under diverse conditions to ensure it meets specified performance requirements. Know more about Performance Testing through the Performance Testing Playbook

Performance Testing Playbook

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Specialized Testing

In today's world, delivering good products quickly is crucial for success. Organizations need effective testing strategies to make sure their products are of high quality. Know more about these strategies through the Specialized Testing Playbook

Specialized Testing Playbook

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GUIDELINES ON HOW TO WRITE A GOOD DEFECT

- Reproduce the issue consistently
- Check your environment
- Search for duplicates
- File each issue separately
- Provide essential details
- Be clear and objective

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What goes in a defect report?

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1

TITLE

Be Descriptive and Specific. A good title summarizes the "what" and "where".

2

CONFIGURATION

Includes the environment details (URL, build number, devices / OS / Browsers used).
Also includes the test data used.

3

PRIORITY

Measures the urgency of fixing the bug from a business/product perspective.

4

SEVERITY

Measures the technical impact of the bug on the system.

5

STEPS

Should include the specific actions that cause the bug. Assume the reader has no prior context.

What goes in a defect report?

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6

EXPECTED RESULT

Outlines what the user should expect to see after performing the test steps.

7

ACTUAL RESULT

Describes the outcome of the test.

8

ATTACHMENTS

Evidences - photo (screenshots) or video (recordings).

9

REPORTER

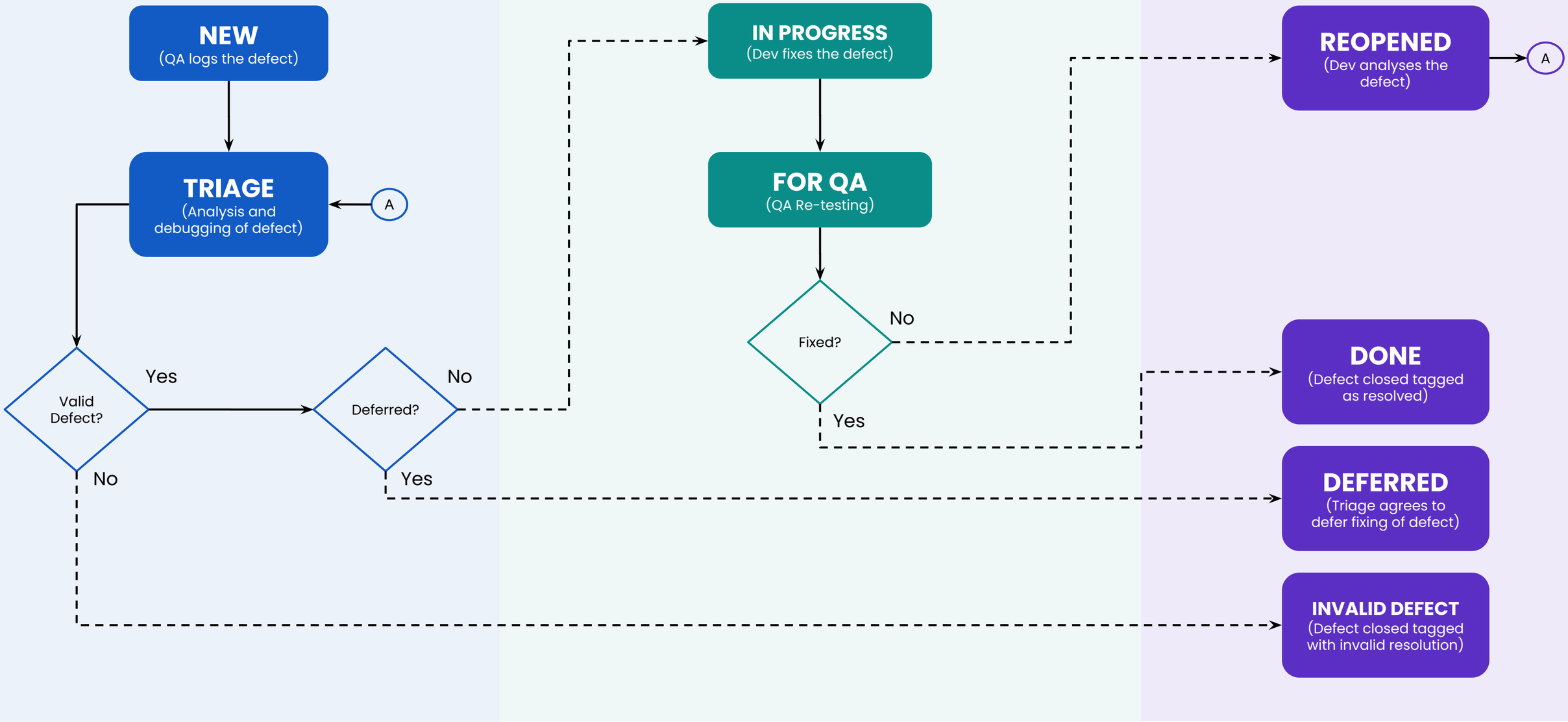
Person who logged the defect.

10

ASSIGNEE

Person responsible at the moment (i.e., if the defect is being fixed - the developer; if the defect is for verification - the QA).

Defect Life Cycle





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Test Reporting

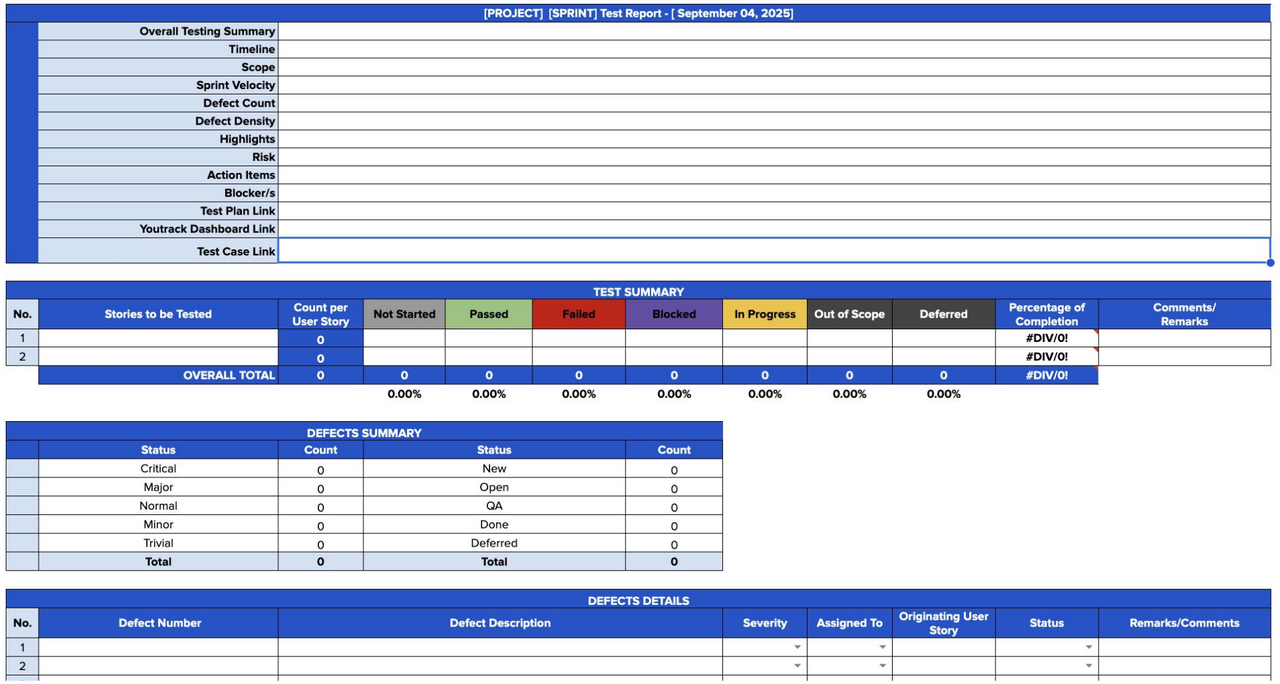


Daily Status Reports

The Daily Status Report provides a consistent, daily snapshot of testing progress, new issues, and any immediate blockers. It is the primary communication tool for the project team and key stakeholders to stay aligned during an active testing phase. The report should be concise, data-driven, and distributed at a set time each day.

Best Practices:

- **Be Punctual:** Distribute the report at the same time every day (e.g., 6:00 PM) so stakeholders know when to expect it.
- **Focus on What Matters:** Highlight critical failures and blockers. While all data is important, the summary should draw attention to the most pressing issues.



[PROJECT] [SPRINT] Test Report - [September 04, 2025]

Overall Testing Summary	
Timeline	
Scope	
Sprint Velocity	
Defect Count	
Defect Density	
Highlights	
Risk	
Action Items	
Blocker/s	
Test Plan Link	
Youtrack Dashboard Link	
Test Case Link	

TEST SUMMARY

No.	Stories to be Tested	Count per User Story	Not Started	Passed	Failed	Blocked	In Progress	Out of Scope	Deferred	Percentage of Completion	Comments/ Remarks
1		0								#DIV/0!	
2		0								#DIV/0!	
	OVERALL TOTAL	0	0	0	0	0	0	0	0	#DIV/0!	
			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

DEFECTS SUMMARY

	Status	Count	Status	Count
	Critical	0	New	0
	Major	0	Open	0
	Normal	0	QA	0
	Minor	0	Done	0
	Trivial	0	Deferred	0
	Total	**0**	**Total**	**0**

DEFECTS DETAILS

No.	Defect Number	Defect Description	Severity	Assigned To	Originating User Story	Status	Remarks/Comments
1							
2							

If the client has an existing test report format, we use that; otherwise, we use the provided template



STRATPOINT QA

METRICS

Key metrics to judge the efficacy of the QA process.
A quantitative measure that helps to estimate the progress and quality of a software testing process.

SQAS

Deployment Metrics

Production Metrics

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Stratpoint QA Metrics

Metrics	KPI	Formula	Target
Test Execution	% of test cases successfully executed	Test Executed = (Actual Executed/Target) * 100	**Above 70%** **36% ~ 69%** **Below 36%**
Test Status (Passed)	% of test “Passed” by end of cycle	Test Passed = (Test Passed/Total Executed) * 100	**Above 70%** **36% ~ 69%** **Below 36%**

Stratpoint QA Metrics

Metrics	KPI	Formula	Target
Test Status (Failed)	% of test cases “Failed” by end of cycle	Test Failed = (Test Failed/Total Executed) * 100	**Below 20%** **21% ~ 40%** **Above 40%**
Defect Status	Defect Closed by end of cycle	Defects closed = (Valid Defects closed/ Total Valid Defects Filed) * 100	**Above 90%** **26% ~ 59%** **Below 26%**

Stratpoint QA Metrics

Metrics	KPI	Formula	Target
Defect Density	Defect Density per Sprint	Defect Density = (Total Defects/Team Capacity) * 100	**Below 10%** **11% ~ 15%** **Above 15%**
Defect Severity	Critical Defects Filed	Total # of Critical Defects (Severity 1)	**Below 5** **6 ~ 7** **Above 7**

Stratpoint QA Metrics

Metrics	KPI	Formula	Target	Criteria
Defect Ageing	Critical Defects Filed	Total # of days a defect is open	**Below or equal 3 days** **4 ~ 7 days** **More than 7 days**	• Aging **starts** when defects are confirmed/assigned • Invalid and deferred defects are *NOT* included • Aging **ends** when defects are marked “Fixed” by Dev and become ready for QA re-testing • For multiple defects, just get the average

Stratpoint QA Metrics

Metrics – Stratpoint Quality Assurance Score

- The Stratpoint Quality Assurance Score (SQAS) is a single number that defines the overall quality of the project
- The SQAS is computed based from the project's individual metrics

	GREEN SCORE	AMBER SCORE	RED SCORE
Test Execution	20	10	0
Test Status	20	10	0
Defect Status	20	10	0
Defect Density	20	10	0
Defect Severity	10	5	0
Defect Ageing	10	5	0



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Test Completion



Test Closure

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Execute all possible tests and thoroughly review the status of tests that are unable to run.

Ask the question:
"*Can these tests truly not be executed? If not, why not?*"

Document reasons for any tests that cannot be completed



Prior to making any Go/No Go release decisions, proactively review the test results.

Ensure a clear understanding of the message that will be communicated.



Address any open defects after testing completion.

a. Provide detailed reasons for any defects that remain unresolved.
b. Stakeholders will understand these points as long as documented reasons are available.

Sign-Offs

The QA Sign-off is a formal document, email, or message certifying that a build has been tested and has met the exit criteria.

The sign-off includes:

- **Recommendation:** A clear "GO" or "NO-GO" statement.
- **Scope:** What was tested and what was explicitly out of scope.
- **Results:** Key metrics, like the test pass percentage.
- **Risks:** A list of any known open bugs or unresolved issues that will be present in the release.
- **Build Version:** The exact application version that was tested.

Sign-offs by Test Level:

- **System Integration Test (SIT) Sign-off:** Done by QAs. Certifies that all the different components, modules, and services of the application work together correctly.
- **User Acceptance Test (UAT) Sign-off:** Certifies that the system meets the business requirements and is acceptable to the end-users. While QA often facilitates UAT, the final sign-off may come from business stakeholders or the product owner.

Production Deployments

Once sign-off is secured, QA's role shifts to validating the release in the live production environment. Our job is to quickly answer three questions:

1. Did the deployment break the application?
2. Does the new feature or bug fix actually work in production?
3. Are the main user journeys still functioning correctly?

Here's what you need to do:

1. **Prepare your Smoke Tests.** Before deployment, have a short list of critical functions ready to test.
2. **Ready your Test Data.** Prepare your test accounts and any data you need beforehand. It's crucial that you never use real customer information for testing.
3. **Execute and Sign Off.** After the dev team confirms the deployment is live, run your tests and send a clear "QA Sign-Off' when complete.

To ensure nothing is missed, use a **deployment checklist.** It should **outline all your required steps for before, during, and after the release** to maintain consistency, especially for late-night deployments.

USER MANUALS

User Manuals are documentations on how the system works.

- This includes basic steps on how the actual users would navigate and use the system.
- This is commonly a written documentation of the Sprint / System Demo.

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TRAININGS

As part of the system/ project turnover, QAs should be able to conduct user trainings.

- This is commonly an actual representation of the User Manuals and sometimes done during Demos.

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CHANGE MANAGEMENT



For existing systems that has undergone changes, a Change Management document is required to track revisions that were made.

- User Manuals, if existing, are updated.
- Trainings are also provided and are focused on these changes.

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This document is an abridged version of the Stratpoint QA Playbook that we use to standardize our QA practice for both local and Silicon Valley clients.

Get the complete version when you schedule a FREE CONSULTATION with us.

Email us at hello@stratpoint.com.



Our Tools



Smart, Seamless & Scalable

With the right tools, we make Quality Engineering practical and powerful. Our ecosystem of testing tools, platforms, and solutions empowers us to integrate quality from the start, validate it throughout, and sustain it long after release. These tools don’t just support our work, they accelerate it, ensuring that quality is consistent, efficient, and scalable across every project.

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Standard QA Standard Deliverables

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Project Deliverables	QA	Development	Project Management	Client
Test Plan	R,A	C	C	I
Test Case Document	R,A	C	I	I
Requirements Traceability Matrix	R,A	C	I	I
Test Reports	R,A	I	C	I
Sign-off	R,A	C	C	I
User Manuals	R,A	C	I	I
Change Management Documents	R,A	C	I	I

R: Responsible A: Accountable C: Consulted I: Informed

Our Tools and Technologies

stratpoint | FAST FORWARD TO THE FUTURE

DOCUMENTS


TEST PLAN



TEST CASE DOCUMENTS


REQUIREMENTS TRACEABILITY MATRIX


TEST REPORT


TEST AUTOMATION DOCUMENTS


SIGN-OFF


USER MANUAL


CHANGE MANAGEMENT DOCUMENTS


PLAYBOOKS

AUTOMATION

AUTOMATED TESTING

Selenium

appium

Playwright

Katalon

PROGRAMMING LANGUAGES

python

Java

REPORTING TOOL

Allure

TESTING FRAMEWORK

cucumber

TestNG

pytest

Jasmine

BUILD MANAGEMENT TOOLS

Jenkins

Maven™

GitLab

LOGGING UTILITY

Apache LOG4J™

PERFORMANCE

PERFORMANCE AND VOLUME TESTING

APACHE JMeter™

LoadRunner

Test Result Analysis

QA AUDITS

QA Audits at Stratpoint aim to enhance the overall quality of our deliveries by reinforcing adherence to our QA processes.

The goals of the QA Audit include:



Identifying areas for improvement



Promoting shared learning across projects



Facilitating continuous improvement

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Our People



Skilled, United & Driven

Behind every process and tool are the people who bring quality to life. Our QA engineers and leaders embody the belief that Quality Starts With Us. By collaborating across teams, sharing expertise, and upholding best practices, we ensure that quality is not just delivered, it’s lived. Together, we build software that reflects our collective commitment to excellence and impact.

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Leveling up through Partnerships

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ISTQB Gold Partner
International Software Testing Qualifications Board

ISTQB GOLD PARTNER

- Recognized as a leader in QA certification & standards
- More certification support and resources for our team
- Boosts your QA career credibility—globally!

Being a Gold Partner means we're not just following QA standards, we're helping shape them.

Katalon

KATALON SOLUTION PARTNER

- Official partner of one of the top automation platforms
- Access to tools, training, and early features
- We can deliver faster, smarter, and at scale

This partnership puts us ahead in test automation, and opens more doors for innovation.

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WHAT THESE MEAN FOR YOU

- Priority access to training and certification
- Opportunities to join new, exciting projects
- A stronger resume. A stronger community. A stronger you.

Quality Starts With Us—and these partners believe it too.

QA Career Levels

		Job Family	Software Quality Assurance	
CATEGORY	General Expectation	Career Level	Designation	Possible Roles
PROFESSIONALS	Learning the Basics, up to Advanced Systems	I	Software QA Engineer	Software QA Engr - Manual Software QA Engr - Automation Software QA Engr - Performance Software QA Engr - Quality Management
		II	Software QA Engineer	
		III	Software QA Engineer	
		IV	Software QA Engineer	
MANAGERS	Learning, Teaching, and Managing	I	Software QA Manager	QA Manager
		II	Software QA Manager	
		III	Software QA Manager	
		IV	Software QA Manager	
DIRECTORS	Learning, Teaching, and Directing	I	Software QA Director	QA Director
		II	Software QA Director	
		III	Software QA Director	
		IV	Software QA Director	

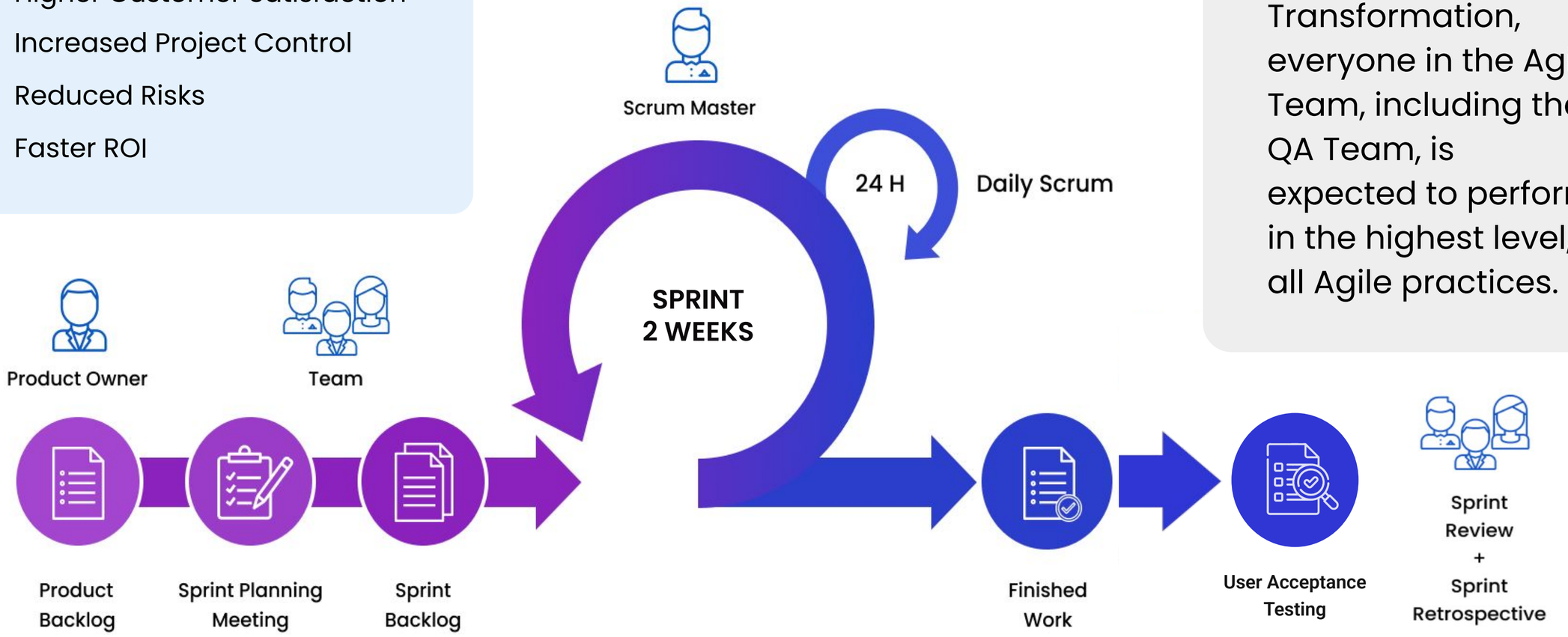
The QA Career Levels give a clear picture of:

- What is expected from QA resources at their current level
- Progression

QA and Agile

BENEFITS

- [x] Higher Product Quality
- [x] Higher Customer Satisfaction
- [x] Increased Project Control
- [x] Reduced Risks
- [x] Faster ROI



In support of Stratpoint's ADAPT Strategy of Digital Transformation, everyone in the Agile Team, including the QA Team, is expected to perform, in the highest level, all Agile practices.

QA and Agile

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Everyone in the ***AGILE TEAM*** is expected to:

- Participate in all Scrum Ceremonies **(Attend, Listen, Contribute, Ask)**
- Exhibit the Scrum Values of **Commitment**, **Courage**, **Focus**, **Openness**, **Respect**
- Take collective ownership for the quality and success of the final product.
- Adhere to the established guidelines in the Stratpoint Agile & QA Playbooks.

The ***QA TEAM*** is expected to:

- Lead Testing Strategy & Execution.
- Drive test automation where it adds value.
- Monitor and ensure that processes and standards are being followed

QA and Agile

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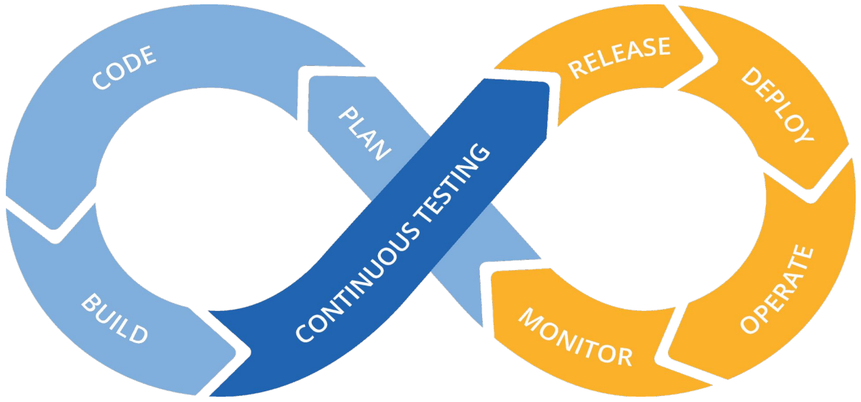
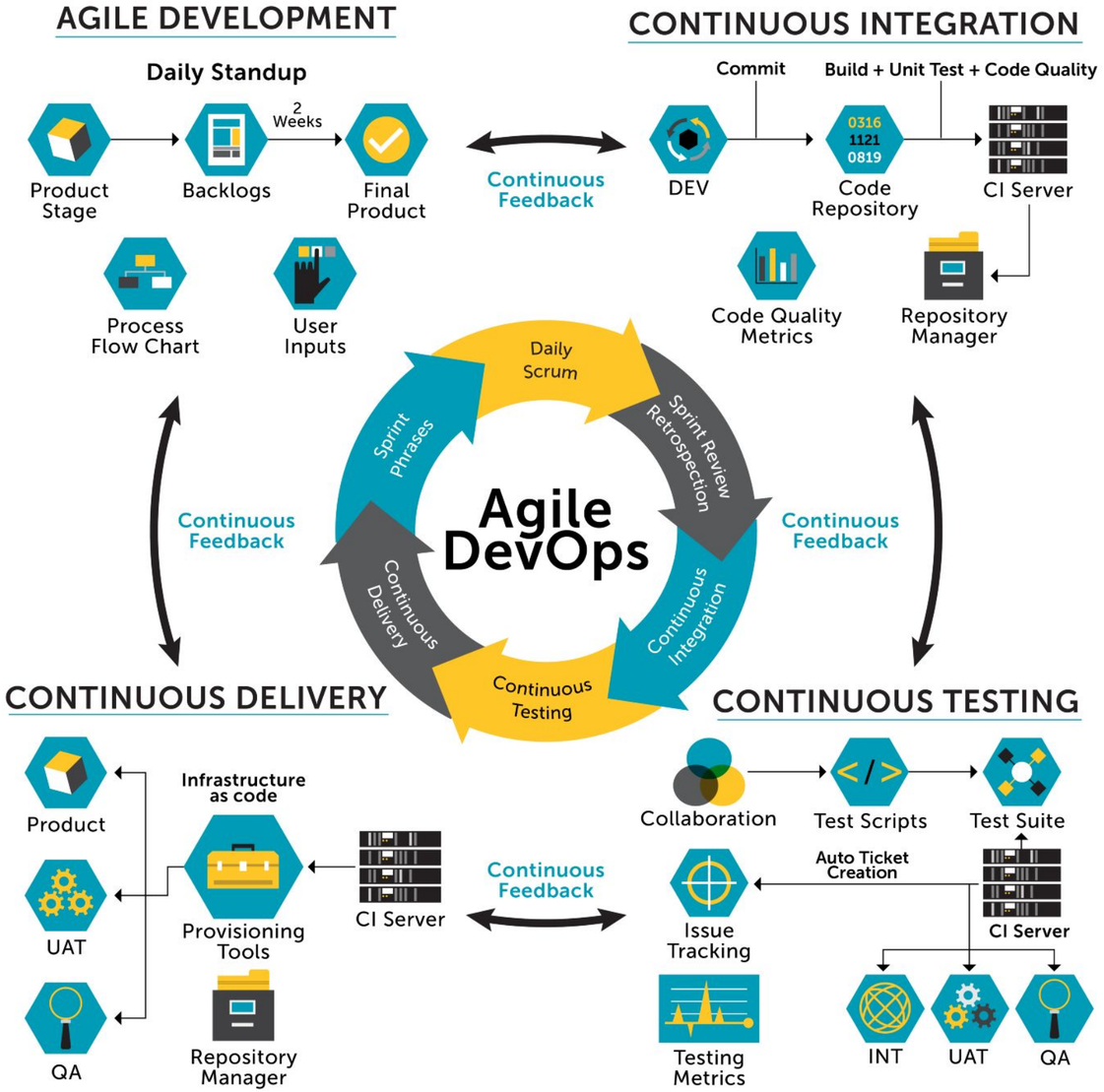
QA and DevOps

Forming one of Stratpoint's DevOps Pillars, the QA Team, together with the other Pillars, would need to ensure that DevOps practices are implemented across all project teams.

Specifically, the QA Team aims to practice Continuous Testing across projects to obtain feedback on the business risks associated with a software release candidate as rapidly as possible.





QA AND THE PROJECT MANAGEMENT OFFICE

The QA Team and PMO will work hand-in-hand in ensuring the projects' quality through;

- Tracking and monitoring identified standard metrics
- Reviewing them;
- Formulating corrective actions and plans for improvement.

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QA AND HUMAN RESOURCES

The QA and HR Teams collaborate to find and maintain the right people. From the recruitment process to project assignment until performances, QA and HR leaders work together to ensure that we provide quality services to our clients through our people.

Our CARE values

Our Stratpoint values root from a place of CARE for our customers, our partners, and fellow Stratizens.



Creativity

We transform challenges into innovative applications and solutions that bring value to businesses and elevate people's lives.



Agility

We work as a lean and mean team built to withstand any disruption. We welcome feedback and are always quick on our feet.



Reliability

We deliver on our commitments — consistently. We always get the job done.



Evolution

We embrace change. We build knowledge, skills, and opportunities to become our better selves.

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QA AND SALES & MARKETING

The QA and Sales & Marketing Teams work closely to ensure quality in the early stages of pre-sales, such as requirements gathering, estimation, and POC activities.

Both teams work together to promote Stratpoint's quality practices and offerings through various marketing channels campaigns.



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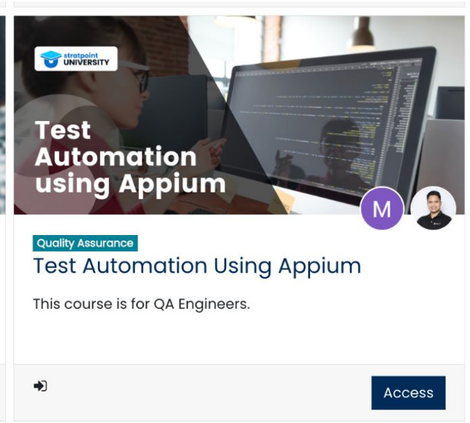
QA AND LEARNING & DEVELOPMENT

With the help of Learning & Development, the QA Team continuously strives to up-skill the testing force through:

- ISTQB Certification
- Learning Sessions powered by Stratpoint University
- Learning Materials through Stratpoint Classroom
- Outside Events







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Quality starts with us

Thank you

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Fast forward to the future »

With Stratpoint Technologies



We are trusted by game-changing brands

Globe

Singlife

AllEasy

AyalaLand